Kemtron
Proven EMC Shielding Performance

Quality Policy

Kemtron believes that its customers expect excellent products and constantly improving service. We aim to continually improve the products and service we provide to meet our customers' and dealers' requirements, and to produce finished work that we can justifiably be proud of.

To maintain these goals the company has implemented a Quality Management System that complies with the international standard of good practice BS EN 9100 which includes a commitment to meet the requirements of our customers, as well as legal and regulatory requirements. It also commits to ensure continual development of the way we work and helping to confirm it remains effective.

The objectives of the company are set out in a one page Strategic Plan. The Objectives for individuals are to carry out their duties to the satisfaction of the customer and in accordance with the contract agreed. Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvements.

All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all members of our team to achieve the standards required.

The policy, organisation and procedures necessary to achieve the required standards are described in our Quality Management System.

The Quality Manager is responsible for monitoring the quality system and reports regularly to the Managing Director on the system's status and effectiveness.

The Quality Management System helps provide confidence to our clients and therefore the implementation and communication of the quality policy is mandatory for all our employees. This process also ensures staff understanding, implementation and maintenance.

Copies of both the Policy Manual and Procedures Manual are available for interested parties to read at any time when requested.

Victoria Tsoi
Managing Director
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